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What is claimed is:

1. A method for navigating a large amount of data, said method comprising:

accessing a source of formatted warehoused data;

displaying a grid on a display device, said grid being an iconic representation of said formatted warehoused data, said grid comprising elements, each element corresponding to some portion of said formatted warehoused data; and

displaying a portion of said formatted warehoused data on said display device in response to a selection of a corresponding element of said grid.

- 2. The method as recited in Claim 1, wherein content server timeouts are prevented while accessing said source of formatted data.
- 3. The method as recited in Claim 1, wherein said warehoused data is formatted in a cross-tabular manner.
- 4. The method as recited in Claim 1, wherein said portion of said formatted warehoused data is indicated by a distinctive marking of said corresponding element of said grid.

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- 5. The method as recited in Claim 1, wherein only said portion of said formatted warehoused data is downloaded to said display device in response to said selection.
- 6. The method as recited in Claim 1, wherein a different portion of said formatted warehoused data is displayed on said display device by selecting a different element of said grid.
 - 7. The method as recited in Claim 1, wherein a graphical user interface (GUI) comprising a cursor and scrolling arrows is also displayed on said display device.
 - 8. The method as recited in Claim 7, wherein a different portion of said formatted warehoused data is displayed by utilizing said GUI to navigate within said grid and to select a different element of said grid.
 - 9. A device comprising:
 - a bus;
 - a display coupled with said bus;
 - a memory unit coupled with said bus; and
- a processor coupled with said bus, said processor for executing a method for navigating a large amount of data, said method comprising:

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displaying a grid on said display, said grid being an iconic representation of said formatted warehoused data, said grid comprising elements, each element corresponding to some portion of said formatted warehoused data; and

displaying a portion of said formatted warehoused data on said display in response to a selection of a corresponding element of said grid.

- 10. The device of Claim 9, wherein content server timeouts are prevented while accessing said source of formatted data.
- 11. The device of Claim 9, wherein said warehoused data is formatted in a cross-tabular manner.
- The device of Claim 9, wherein said portion of said formatted warehoused data is indicated by a distinctive marking of said corresponding element of said grid.
- 13. The device of Claim 9, wherein only said portion of said formatted20 warehoused data is downloaded in response to said selection.

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- 5 15. The device of Claim 9, wherein a graphical user interface (GUI) comprising a cursor and scrolling arrows is also displayed on said display.
 - 16. The device of Claim 15, wherein a different portion of said formatted warehoused data is displayed by utilizing said GUI to navigate within said grid and to select a different element of said grid.
 - 17. A method for navigating a large amount of data, said method comprising:

accessing a source of formatted warehoused data;

distilling said formatted warehoused data into a plurality of hierarchical overviews, wherein a hierarchical overview comprises a subtotal of selected entries from said formatted warehoused data; and

receiving a hierarchical overview in response to a first inquiry.

20 18. The method as recited in Claim 17, wherein content server timeouts are prevented while accessing said source of formatted data.

- The method as recited in Claim 17, wherein said device is acommunications device.
 - 21. The method as recited in Claim 17, wherein information about said selected entries is received in response to a subsequent inquiry.
 - 22. The method as recited in Claim 17, wherein inquiries and responses to inquiries are conveyed audibly according to a voice-based communications protocol.
 - 23. The method as recited in Claim 21, wherein a response to an inquiry is displayed.
 - 24. A device comprising:
 - a bus;

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- a memory unit coupled with said bus; and
- a processor coupled with said bus, said processor for executing a method for navigating a large amount of data, said method comprising:

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receiving a hierarchical overview in response to a first inquiry.

- 25. The device of Claim 24, wherein content server timeouts are prevented while accessing said source of formatted data.
- 26. The device of Claim 24, wherein warehoused data is formatted in a cross-tabular manner.
- 27. The device of Claim 24, wherein said device is a communications device.
- 28. The device of Claim 24, wherein information about said selected entries is received in response to a subsequent inquiry.
- 29. The device of Claim 24, wherein inquiries and responses to inquiries are conveyed audibly according to a voice-based communications protocol.

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30. The device of Claim 28, wherein a response to an inquiry is displayed.